

FEEDBACK ANALYSIS REPORT

(Academic Session 2016-17)



Banasthali Vidyapith

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(Rajasthan)

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Banasthali Vidyapith has been on the forefront ever since it commenced an innovative experiment in women's education. As a premier university for women's education, the university is known the world over for educational facilities is nestled in a serene and pious environment amidst an ambience of Indian ethos & culture. At the IQAC, Banasthali Vidyapith, feedback is sought from the various stakeholders through a structured rating scale based feedback form. The feedback from different stakeholders –students, teachers, parents and alumnae provide important input for curriculum development and enrichment. Students at the end of every semester provide feedback on quality of teaching, learning experience and content of every course. Teachers provide feedback on curriculum, teaching learning and evaluation system. Feedback regarding the curriculum and campus facilities is obtained from alumnae and parents as well. Feedback for 2016-17 is reported as under:

1. FEEDBACK FROM STUDENTS

The categorization of rating based on average score of different parameters is as follows: Excellent (5), Very good (4), Good (3), Fair/Average (2) and Poor (1). The results derived in terms of percentage of students with common views, average scores and rating have been presented in Table 1.

Table 1
Analysis of feedback from Students 2016-17

S. No.	Statement	Responses (in terms of percentage of students)					Average score out of 5	Rating*
		Excellent	Very Good	Good	Fair / Average	Poor		
1	Teacher's command over the subject	77.68	15.65	4.93	0.87	0.87	4.68	Excellent
2	Teacher is well prepared and well organized	70.43	22.32	4.78	1.16	0.87	4.59	Excellent
3	Teacher makes the subject clear and understandable	72.75	17.39	6.96	1.74	0.72	4.58	Excellent
4	Conveys enthusiasm and acts as a source of inspiration	67.97	21.74	6.81	1.30	1.30	4.51	Excellent
5	Stimulated interest in the subject at large	67.10	21.74	7.25	1.59	1.16	4.49	Excellent
6	Shows concern for and opens to students	68.12	20.58	5.65	1.45	1.01	4.44	Excellent
7	Requires work that is challenging and worthwhile through	66.23	21.16	8.70	2.03	1.45	4.47	Excellent

	assignments/ seminars / test							
8	Evaluate performance of students fairly	68.70	21.45	5.94	1.74	1.59	4.52	Excellent
9	Is effective in communicating the concept in the class	69.57	20.29	7.10	1.74	1.01	4.55	Excellent
10	The instructor was responsive to students learning difficulties	68.26	21.30	7.25	1.59	1.59	4.53	Excellent
11	The instructor effectively manages the class time	70.43	19.42	6.52	1.45	1.45	4.54	Excellent
12	Completes the course in balanced and timely manner	69.86	20.58	6.09	1.74	1.45	4.55	Excellent
13	I would strongly recommend this instructor to a friend	67.54	19.42	7.97	1.88	1.16	4.44	Excellent
14	I have learned more from this instructor than from other instructor in courses of similar	68.99	20.14	7.68	1.59	1.45	4.53	Excellent
15	All things considered, the instructor did an excellent job in teaching this course	70.72	18.55	8.41	1.01	0.87	4.56	Excellent

Note: *Average Score > 4: excellent; $4 \geq$ Average Score > 3: Very Good

Feedback received from the students revealed that out of 15 chosen parameters, all have been rated as 'Excellent' which depicts healthy academic culture of the Vidyapith. The students' feedback has been judiciously incorporated in the teaching-learning across all the disciplines.

The highest score of 4.68 was given to the parameter 'Command over the subject' and rated as 'Excellent' followed by 'Is well prepared and organized' with average score of 4.59

The next highly rated parameters were 'makes the subject clear and understandable'; and 'All things considered, the instructor did an excellent job in teaching the course' with average scores of 4.58 and 4.56 respectively have been rated as 'Excellent'. Parameters 'Is effective in communicating the concept in the class' ; and 'Completes the course in balanced and timely manner' have been rated as 'Excellent' with average score of 4.55. Parameter 'the instructor effectively manages class time' obtained score of 4.54 which depicts healthy academic culture of the Vidyapith.

Average scores of 4.53 were obtained by parameters 'the instructor was responsive to students learning difficulties'; and 'I have learned more from the instructor than from other instructor in courses of similar' and have been rated as 'Excellent' which clearly reflects the commitment of the teachers towards high level of teaching- learning. Time to time meetings are conducted at the departmental level to leverage new and advanced techniques to combat the learning difficulties of the students.

Parameters 'Evaluates performance of students fairly' obtained average score of 4.52 and rated as 'Excellent'. The instructors' testing methods to evaluate students include class tests, presentations by the students, attendance of the students, etc. Parameters 'Conveys enthusiasm and acts as a source of inspiration'; 'stimulated interest in the subject at large'; and 'requires work that is challenging and worthwhile through assignments/ seminar/test' with average scores of 4.51; 4.49; and 4.47 respectively. Enthusiasm of the subject teachers as a source of inspiration were rated as excellent by the students reflecting high quality of teaching and learning.

Average score of 4.44 has been obtained by two parameters namely 'Shows concern for and opens to students'; and 'I would strongly recommend this instructor to a friend'. A friendly atmosphere of the classroom setting puts students at ease. In addition to availability of the teachers in the departments in office hour. Sometimes, residential nature of Vidyapith also helps students to discuss the academic problems in odd hours.

2. FEEDBACK FROM TEACHERS

Feedback from teachers were collected for their views towards the curriculum, teaching learning and evaluation system using a 1 to 5 scale. The results derived in terms of percentage of teachers with common views, mean scores and rating are presented in Table 2. Feedback was collected on five parameters- The course content is updated and sufficient to bridge the gap between industry standards/ current global scenario and academics; Syllabus imparts substantial learning values (in terms of skills, concepts, knowledge, analytical abilities, broadening perspectives); Sufficient reference material and books are available in the library for the topics mentioned in the syllabus ; Applicability of the course in real life situations and Overall rating.

Table 2
Analysis of feedback from Teachers 2016-17

S. No.	Statement	Responses (in terms of percentage of teachers)					Average score out of 5	Rating*
		Excellent	Very Good	Good	Fair / Average	Poor		
1	The course content is updated and sufficient to bridge the gap between industry standards/ current global scenario and academics.	59.93	32.88	6.85	0.34	0.00	4.52	Excellent
2	Syllabus imparts substantial learning values (in terms of skills, concepts, knowledge, analytical abilities, broadening perspectives).	71.58	20.55	7.53	0.34	0.00	4.63	Excellent
3	Sufficient reference material and books are available in the library for the topics mentioned in the syllabus	73.63	18.15	7.88	0.34	0.00	4.65	Excellent
4	Course content is applicable to real life situations.	60.96	31.16	7.53	0.47	0.00	4.53	Excellent
5	Overall rating.	68.84	25.68	5.14	0.47	0.00	4.63	Excellent

Note: *Average Score > 4: excellent; 4 ≥ Average Score > 3: Very Good

It is evident from the table that Teachers have given highest score of 4.65 to parameter 'Sufficient reference material and books are available in the library for the topics mentioned in the syllabus'. 'Syllabus imparts substantial learning values (in terms of skills, concepts, knowledge, analytical abilities, broadening perspectives)' has a mean score of 4.63 followed by 'Applicability of the course in real life situations' which has a mean score of 4.53. 'The course content is updated and sufficient to bridge the gap between industry standards/ current global scenario and academics' has been rated as 'Excellent'. A few teachers suggested to enhance the pool of electives . Mean score obtained for Overall rating is 4.63.

3. FEEDBACK FROM PARENTS

The parents' feedback was obtained on seven parameters namely- 'Banasthali Vidyapith is a suitable institution for development of overall personality of the students (ward)'; 'Adequacy of facilities'; 'Security in campus'; 'The campus has positive vibrations and healthy air and surroundings'; 'Cooperation from the administrative staff'; 'Receive regular updates and relevant information from

Banasthali Vidyapith'; and 'Curriculum is relevant and updated'. Feedback was obtained from 61 parents on a scale of 1 to 5 and then analyzed. The analysis of feedback is reported in Table 3.

Table 3
Analysis of feedback from Parents for Academic Session 2016-17

S. No.	Statement	Responses (in terms of percentage of parents)					Average score out of 5	Rating*
		Excellent	Very Good	Good	Fair / Average	Poor		
1	Banasthali Vidyapith is a suitable institution for development of overall personality of the students (ward).	90.48	9.52	0.00	0.00	0.00	4.90	Excellent
2	Adequacy of facilities.	61.90	31.75	6.35	0.00	0.00	4.56	Excellent
3	Security in campus.	73.02	22.22	4.76	0.00	0.00	4.68	Excellent
4	The campus has positive vibrations and healthy air and surroundings.	58.73	39.68	1.59	0.00	0.00	4.57	Excellent
5	Cooperation from the administrative staff.	53.97	38.10	7.94	0.00	0.00	4.46	Excellent
6	Receive regular updates and relevant information from Banasthali Vidyapith.	58.73	30.16	7.94	3.17	0.00	4.44	Excellent
7	Curriculum is relevant and updated	63.49	31.75	4.76	0.00	0.00	4.59	Excellent

Note: *Average Score > 4: excellent; $4 \geq$ Average Score > 3: Very Good

Table 3 elucidates that the highest average score was provided to first parameter 'Banasthali Vidyapith is a suitable institution for development of overall personality of the students (ward)'. Majority of the parents considered 'Security in campus' to be 'Excellent'. The Average mean score of 4.59 has been given to 'Curriculum is relevant and updated' followed by 'The campus has positive vibrations and healthy air and surroundings'. It is noteworthy that Vidyapith regulates, upgrades the

academic and residential facilities for students regularly. The average score for 'regular updates and relevant information from Banasthali Vidyapith' is 4.44.

4. FEEDBACK FROM ALUMNAE

Banasthali Vidyapith always tries to get alumnae feedback to improve the quality of academic programmes especially for design and review of the syllabus. Feedback was obtained from Alumnae on a scale of 1 to 5. The findings of the Alumnae's feedback responses are reported in Table 4.

Table 4
Analysis of feedback from Alumnae 2016-17

S. No.	Statement	Responses (in terms of percentage of alumnae)					Average score out of 5	Rating*
		Excellent	Very Good	Good	Fair / Average	Poor		
1	The activities organized by the department/Vidyapith met out the objectives of overall development of the students.	43.48	54.35	2.17	0.00	0.00	4.41	Excellent
2	The facilities provided by the department/Vidyapith were up to the mark.	36.96	36.96	19.57	6.52	0.00	4.04	Excellent
3	Learning values acquired (in terms of concepts, knowledge, skills, analytic abilities, broadening perspectives, applicability to real life situations).	36.96	50.00	13.04	0.00	0.00	4.24	Excellent
4	The curriculum is relevant and updated.	39.13	43.48	17.39	0.00	0.00	4.22	Excellent
5	Your continuous contact with the Vidyapith.	65.22	26.09	8.70	0.00	0.00	4.57	Excellent

Note: *Average Score > 4: excellent; $4 \geq$ Average Score > 3: Very Good

Alumnae reported "Excellent" on all parameters. Alumnae feel proud to be the student of Banasthali Vidyapith as is clearly evident from the mean score of 4.04 to 4.57 on all parameters mentioned in Table 4. Alumnae rated the parameter of 'continuous contact with the Vidyapith' as 'Excellent' with the highest average score of 4.57 followed by 'The activities organized by the department/Vidyapith met out the objectives of overall development of the students' with an average score of 4.41. The parameters 'Learning values acquired (in terms of concepts, knowledge, skills, analytic abilities,

broadening perspectives, applicability to real life situations)' and 'The curriculum is relevant and updated' were rated as 'Excellent' with mean scores of 4.24 and 4.22 respectively. Still it was suggested to enhance the pool of electives . Alumnae also rated the parameter 'The facilities provided by the department/Vidyapith were upto the mark' as 'Excellent' with mean score of 4.04.

hnd 13.7.2017

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